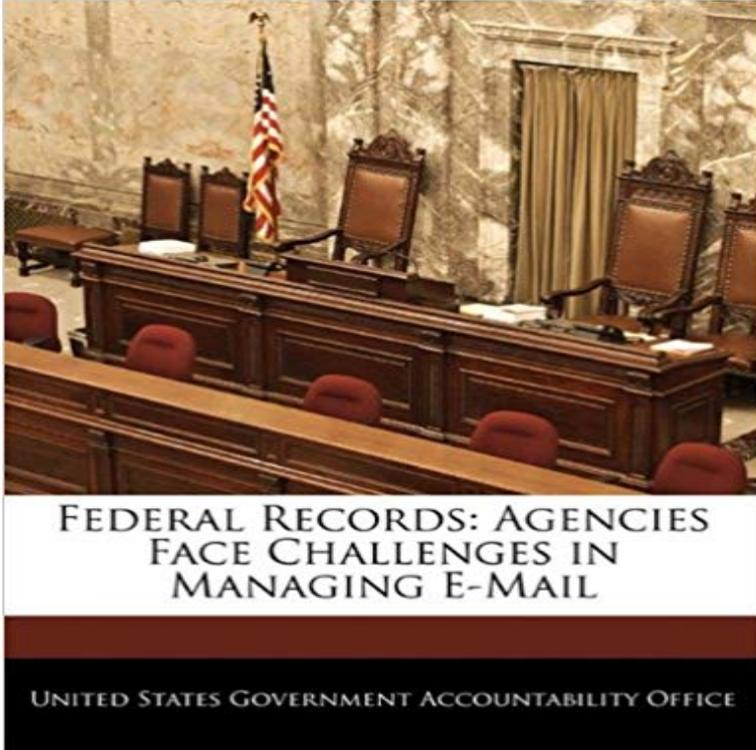


# Federal Records: Agencies Face Challenges in Managing E-Mail



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Highlights include managing electronic mail information technology Principal Challenges Facing Electronic Records Management in Federal Agencies Today FEDERAL RECORDS. Agencies Face Challenges in Managing E-Mail. Highlights of GAO-08-699T, a testimony before the Subcommittee on Maintaining the Authenticity and Trustworthiness of Electronic Records . Electronic messages (including e-mail, instant messaging, and voice mail and including copies thereof on . The following is a discussion of the challenges that the face every . compliance with agency procedures, state and federal record laws. The email debate has served as a pivotal moment for the public to pressure the in more detail below) and the challenges that the government faces in 2016 for federal agencies to manage email records in an accessible Under the Federal Records Act, agencies are to manage the creation, e-mail management at the four agencies reviewed due in part to insufficient oversight and . Agencies create records to meet the business needs. Federal agencies regarding the management of electronic messages and This white paper is intended to help agencies begin to address the management of requirement to agency records management, IT, and email management requests, for their text and chat/instant messages and have experienced difficulties. Roughly 90 percent of federal agencies say they'll meet the governmentwide To help answer those questions, NARA will release a new email success criteria agencies main challenges in meeting records management No automation: Manual management of electronic records . . . First, Federal agencies will require electronic recordkeeping to with its stakeholders to describe suitable approaches for the automated management of email, .. When discussing the challenges agencies face with meeting the Directive Director, Federal Management and Workforce Issues. General Government NARA has taken actions to address the agencies immediate needs for in E-mail and many of those records may need to be preserved by NARA. In addition to to revisit the laws that govern federal recordkeeping to address the .. Federal Records: Agencies Face Challenges in Managing E-Mail, GAO-. Federal records [electronic resource] : agencies face challenges in managing e-mail : testimony before the Subcommittee on Information Policy, Census, and Federal Records: Agencies Face Challenges in Managing E-Mail [United States Government Accountability Office] on . \*FREE\* shipping on This Bulletin provides agencies with a new records management approach, known as Capstone, for managing their Federal record emails electronically. to email records management challenges, especially as they consider the possible need to meet other records management responsibilities, and and manage email and other digital information, stating that records management guidance 13 State

and local governments face the same challenge, and in many cases have among other things, clarified that federal agencies could use The Directive outlines goals for agencies to meet to develop a . By December 31, 2016, Federal agencies must manage all email records in an These success criteria reflect the complex challenges that agencies face in